

PCIP Data per month - October 2024

No. of calls to the surgery	10102	
Number of calls answered in two mins*	0	*automated data retrieval not possible from our telephony software
Number of calls abandoned	3395	
Items issued via prescription	23079	
Referrals Made	428	
Fit Notes (Med3s) issued	163	
Administrative Comms. Issued (letters/emails)	1272	
Text messages sent and received	3150	
Total digital requests submitted to the practice	1301	